



SUSTAINABILITY REPORT



2024

Introduction

The mission of Ecogetaways Travel is to create the perfect blend of sustainable luxury travel, offering unique experiences that not only provide exceptional luxury but also respect the environment, support local communities, and promote global well-being. We know that tourism has transformative power, and that is why we are committed to integrating sustainable practices into every aspect of our operations. From selecting suppliers who share our vision to creating personalized itineraries that respect biodiversity and support local economies. One of our main goals is to demonstrate that luxury service does not have to compromise sustainability. Throughout 2024, we have received the Sustainable Tourism Certification awarded by the Costa Rican Tourism Institute (ICT). In addition, we have implemented new initiatives, refining our practices and forging strategic partnerships with organizations and suppliers who share our commitment. Each of our travel experiences, thanks to the curation of our services and suppliers, has a positive impact on the environment and the communities we visit. We invite you to learn more about the sustainability strategies we have implemented in 2024 through this report.





Suppliers

At Ecogetaways Travel, we understand that sustainability must be a shared priority across the entire value chain, which is why we exclusively work with suppliers who are 100% committed to responsible and sustainable practices. Our selection process is thorough and based on rigorous criteria to ensure that each of our partners meets the highest environmental, social, and economic standards, such as the Sustainable Tourism Certification (CST), awarded by the Costa Rican Tourism Institute (ICT), the national Blue Flag Ecological Program, Rainforest Alliance, among others.

Our vision of sustainability encompasses various aspects, from the efficient management of natural resources to the implementation of practices that minimize the carbon footprint.

We prioritize suppliers who adopt clean technologies and have a proactive approach to reducing the environmental impact of their operations.

This includes recycling, reusing materials, reducing waste, and adopting responsible production and consumption methods.

In addition to environmental considerations, we also evaluate the social commitment of our suppliers. This involves their dedication to improving working conditions for their employees, promoting gender equity, and supporting local communities.

We want to ensure that our partners not only respect human rights but also contribute to the economic and social development of the regions where they operate. In this way, we aim to create a positive impact on communities, foster local employment, and strengthen regional economies, all within a framework of responsibility and ethics.

We believe that by working with suppliers who share our vision and values, we not only improve the quality of the experiences we offer but also ensure that our trips are an effective tool for promoting sustainability in the tourism industry and beyond.

Clients

At Ecogetaways Travel, we take care of every aspect of our clients' trips, ensuring that each experience is exclusive, of the highest level, and, most importantly, responsible. We are committed to offering the highest quality service at all levels, from selecting exclusive destinations to organizing personalized activities.

We ensure that our clients have the best experiences in terms of comfort and exclusivity, while feeling confident knowing that they are enjoying and contributing positively to both the environment and local communities at the same time.

Additionally, we educate our clients on sustainable practices they can implement during their trips, encouraging them to adopt a mindful approach to tourism. To the extent they desire, we provide them with options to reduce their carbon footprint and more closely support local economies by enjoying experiences that respect the biodiversity and culture of the destinations they visit.

By choosing Ecogetaways Travel, our clients are not only opting for exclusive experiences but also promoting luxury ecotourism that seeks the well-being of the planet and people.

We are proud to offer a service that not only meets the highest standards but also ensures a positive long-term impact. In this way, our clients become key players in the creation of a more sustainable future.

Daily Operations

At Ecogetaways Travel, we understand that sustainability must be a priority not only in the services we offer to our clients but also in our internal operations. Every day, we work to incorporate sustainable practices into every aspect of our activities. This includes everything from efficient resource management in our office to organizing zero-waste, carbon-neutral events.

Office

Within our facilities, we actively promote recycling, energy savings, and creating a balance between work and personal life for our employees. We implement practices that encourage energy efficiency, such as using low-consumption equipment and optimizing lighting in our offices. Additionally, we have minimized paper usage by promoting the digitalization of processes and material reuse.

Recycling is one of the key policies in our offices, and we ensure that all waste is properly sorted and managed. This includes not only materials like paper, plastic, and glass but also electronic waste and other materials that can be recycled or reused. In this way, we aim to minimize our environmental footprint and actively contribute to the circular economy.

Furthermore, we encourage telecommuting, which allows our employees to reduce emissions from transportation and enjoy a better work-life balance. These policies not only benefit the environment but also improve the quality of life for our team, creating a healthier and more balanced work environment.

MICE (Meetings, Incentives, Conferences, Events)

In the MICE sector (meetings, incentives, conferences, and events), we specialize in organizing sustainable events. We work with our clients to offer high-level experiences that are completely carbon neutral and under the concept of zero waste emissions. This means that every event we organize is planned and executed with a focus on reducing greenhouse gas emissions and minimizing waste generated.

From selecting materials to waste management during the events, we ensure that all aspects align with sustainability principles. We promote the use of compostable and recyclable materials and work with suppliers who share our vision of sustainability. Additionally, we implement systems to offset the carbon emissions generated during the events, ensuring that they are fully carbon-neutral and/or have the possibility of being certified with the Blue Flag program.

We are committed to ensuring that every event we organize is not only memorable but also responsible to the environment. By integrating these sustainable practices into our daily operations, we seek to transform the MICE sector into a space that, in addition to offering exclusive experiences, also actively contributes to the protection of the planet.

Legal

At Ecogetaways Travel, we comply with all legal regulations and standards governing our operations, both locally and internationally. We are formally accredited as a DMC by the Costa Rican Tourism Institute (ICT).

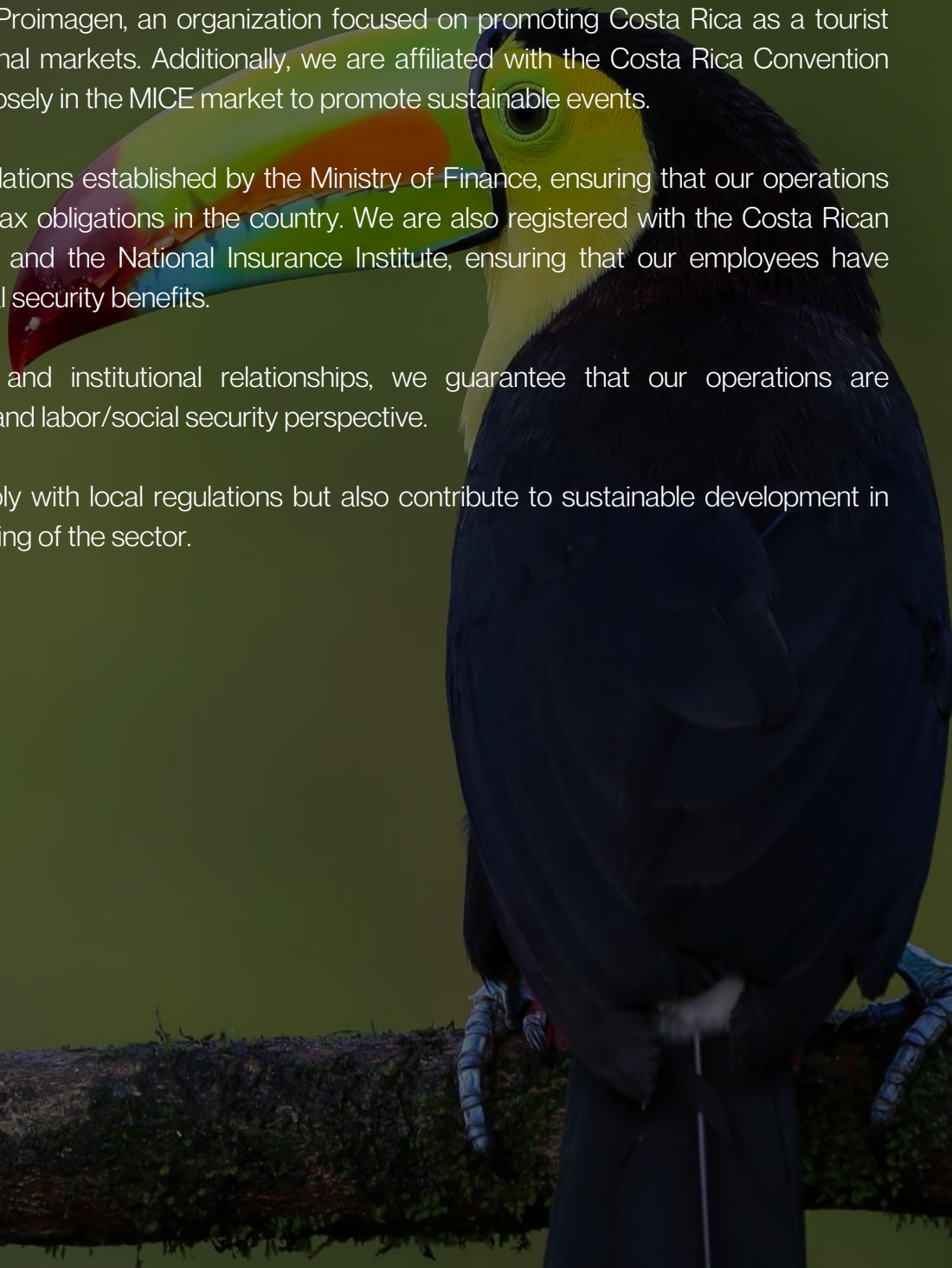
In addition, we are active members of the National Chamber of Tourism (Canatur), where our CEO, Silvia Vargas, currently holds the position of Vice President. This participation gives us the opportunity to collaborate in the creation of public policies that promote responsible and sustainable tourism in the country and to be an active part of the decisions that impact the sector.

We are also associated with Proimagen, an organization focused on promoting Costa Rica as a tourist destination in major international markets. Additionally, we are affiliated with the Costa Rica Convention Bureau, with which we work closely in the MICE market to promote sustainable events.

We comply with all fiscal regulations established by the Ministry of Finance, ensuring that our operations are transparent and meet all tax obligations in the country. We are also registered with the Costa Rican Social Security Fund (CCSS) and the National Insurance Institute, ensuring that our employees have access to protection and social security benefits.

Through these registrations and institutional relationships, we guarantee that our operations are responsible from both a fiscal and labor/social security perspective.

In this way, we not only comply with local regulations but also contribute to sustainable development in Costa Rica and the strengthening of the sector.



I make the Change Association



I make the Change Association is our NGO, offering comprehensive recycling and sustainability solutions for hotels, restaurants, and businesses in Costa Rica. With more than 13 years of experience, the association has been a key player in waste management and promoting sustainable practices in the country. Currently, we have more than 50 affiliated companies.

Impact

As of November 30, 2024, we successfully collected a total of 187.241 kg from various companies across the country among paper, cardboard, glass, cooking oil, aluminum, organic waste, among others,

Furthermore, thanks to the efficient management of the collected waste, Yo Hago El Cambio prevented the release of approximately 169 tons of 1CO₂ during 2024, significantly contributing to climate change mitigation.

Volunteering

Over the years, one of the most notable projects has been the creation of a small forest thanks to volunteering efforts, aimed at restoring local ecosystems, improving biodiversity, and contributing to CO₂ capture.

Training

One of the main goals of Asociación Yo Hago El Cambio is to raise awareness and train businesses and individuals in proper waste management, energy savings, and how to lead a more sustainable lifestyle. This year, we have reached over 600 people.

Accessible Tourism Network

Through our collaboration with Donatapa, we donate plastic waste collected from our daily efforts with our clients and affiliates, supporting the creation of access ramps at various beaches in Costa Rica, thus enabling people with disabilities to enjoy the country's natural spaces. This project contributes to inclusive and accessible tourism for all, without physical barriers.

Blue Flag Certification

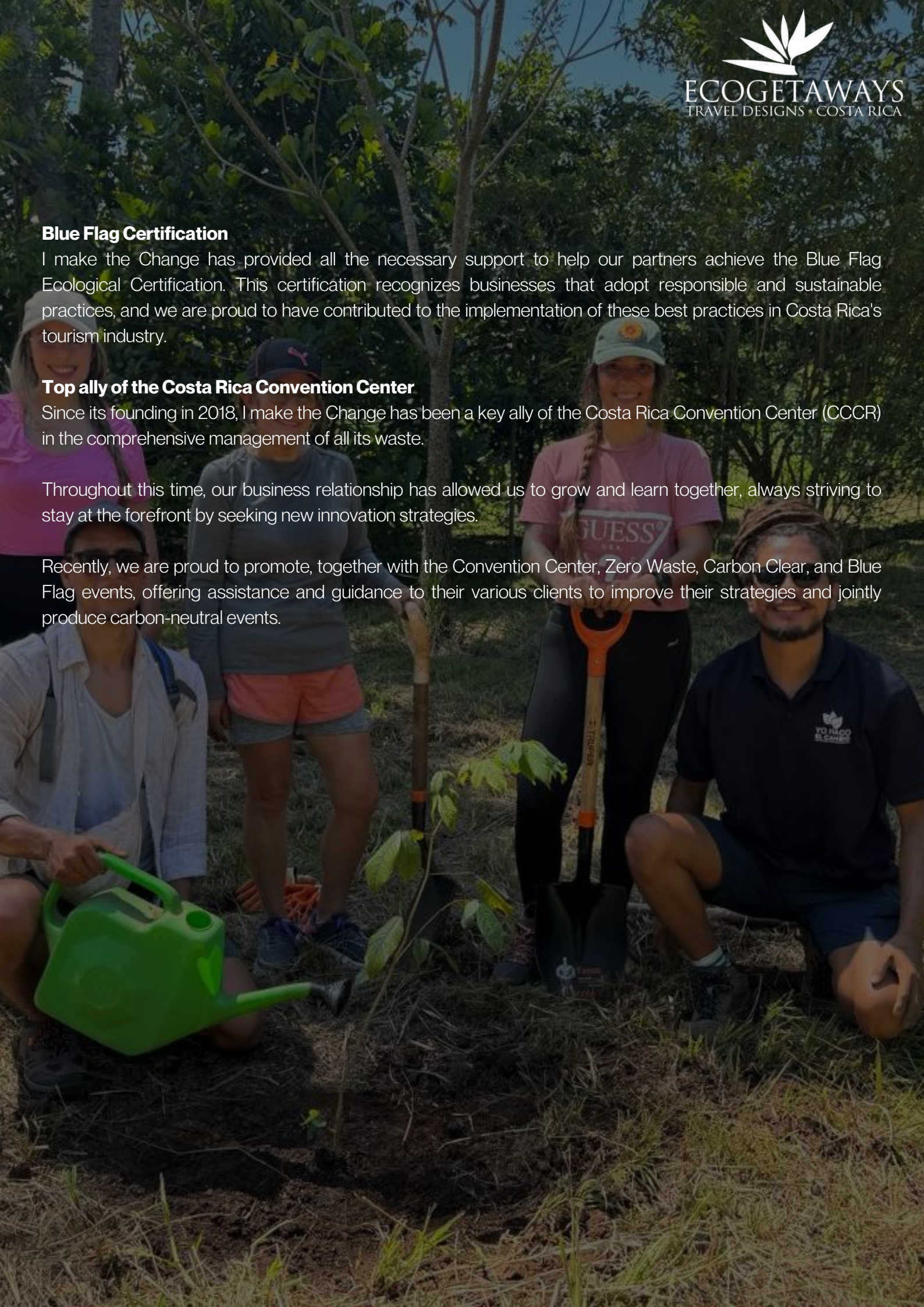
I make the Change has provided all the necessary support to help our partners achieve the Blue Flag Ecological Certification. This certification recognizes businesses that adopt responsible and sustainable practices, and we are proud to have contributed to the implementation of these best practices in Costa Rica's tourism industry.

Top ally of the Costa Rica Convention Center

Since its founding in 2018, I make the Change has been a key ally of the Costa Rica Convention Center (CCCR) in the comprehensive management of all its waste.

Throughout this time, our business relationship has allowed us to grow and learn together, always striving to stay at the forefront by seeking new innovation strategies.

Recently, we are proud to promote, together with the Convention Center, Zero Waste, Carbon Clear, and Blue Flag events, offering assistance and guidance to their various clients to improve their strategies and jointly produce carbon-neutral events.



Strategic Vision

Every day, every minute, people around the world are enjoying an exclusive trip with Ecogetaways Travel. These trips are designed with sustainability at the core, promoting a luxury tourism concept that benefits both the traveler and the environment. From selecting suppliers to personalized experiences, we ensure that our business processes are responsible, efficient, and sustainable.

Ecogetaways Travel has a long-term strategy in place to lead sustainable tourism, always seeking the balance between luxury and respect for the environment, based on nine key points:

Sustainability in destinations

Ecogetaways Travel promotes luxury tourism services in various destinations throughout Costa Rica that respect nature, support ecosystem conservation, and foster the sustainable development of local communities.

Local communities

We exclusively work with suppliers who promote local employment, equity, and economic development within the regions where we operate, ensuring that tourism directly benefits the people who make each experience possible.

Emission reduction

We are committed to reducing emissions generated by our operations by promoting comprehensive waste management, sustainable accommodations, and environmentally responsible tourism activities.

Long-term relationships with suppliers

We build long-lasting relationships with our suppliers who share our vision of sustainable tourism. Together, we work to create a value chain that is beneficial both for the business and the planet.

Innovation

At Ecogetaways Travel, we are constantly researching and developing new ways to integrate sustainability into our operations. We aim to innovate and continuously improve to offer luxury experiences that are at the forefront of sustainability.

Biodiversity protection

We ensure that the tourism services we provide to our clients respect and promote the conservation of local ecosystems.

Fair work

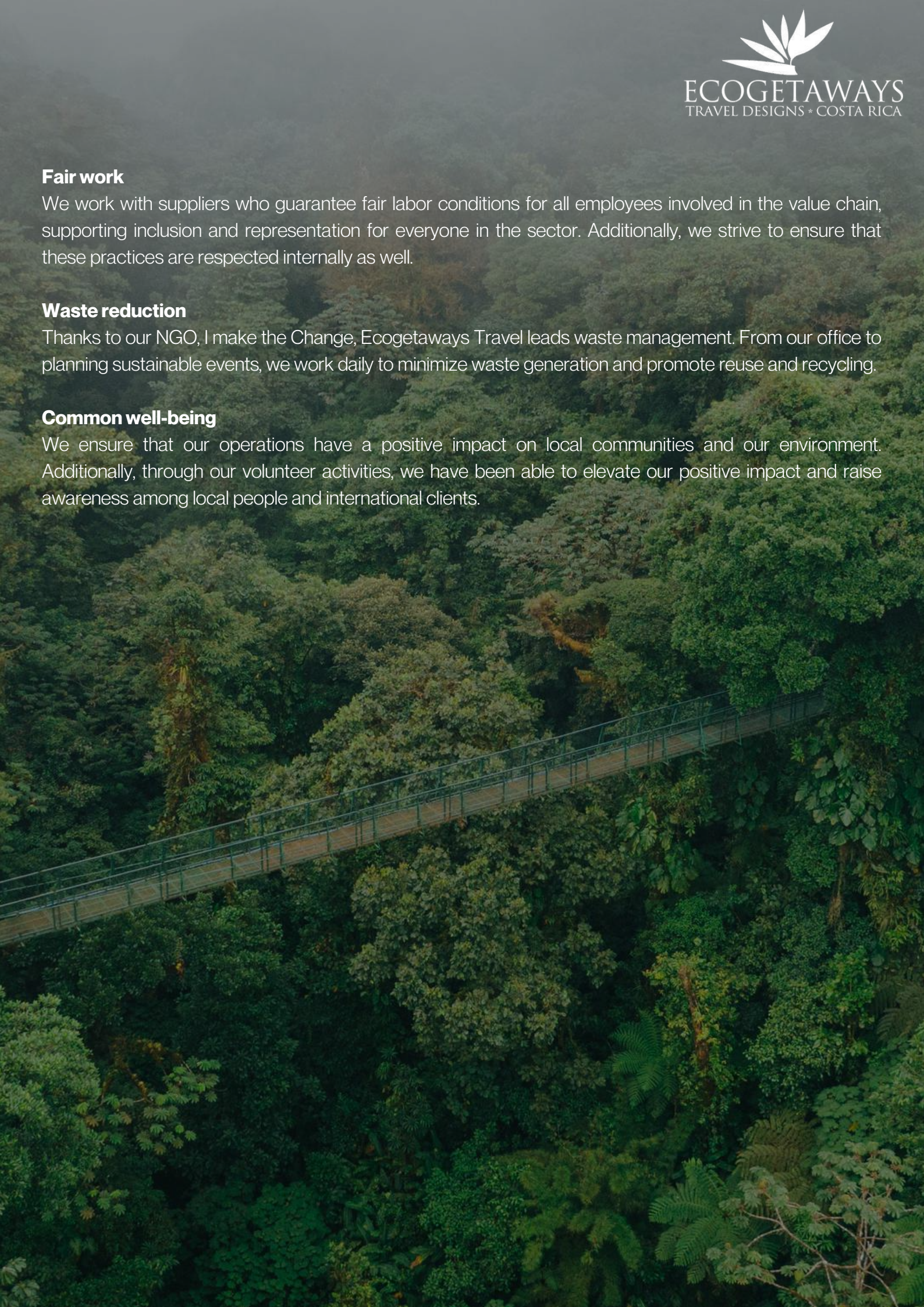
We work with suppliers who guarantee fair labor conditions for all employees involved in the value chain, supporting inclusion and representation for everyone in the sector. Additionally, we strive to ensure that these practices are respected internally as well.

Waste reduction

Thanks to our NGO, I make the Change, Ecogetaways Travel leads waste management. From our office to planning sustainable events, we work daily to minimize waste generation and promote reuse and recycling.

Common well-being

We ensure that our operations have a positive impact on local communities and our environment. Additionally, through our volunteer activities, we have been able to elevate our positive impact and raise awareness among local people and international clients.



Strategic Vision



✉ info@ecogetawayscr.com

🌐 www.ecogetawayscr.com

☎ +506 87185477

